

CARE & MAINTENANCE

To keep your ICON Bunk looking it's best for years to come, it's essential to follow proper care and maintenance practices. Here are some tips to help you preserve the beauty and longevity of your ICON Bunk.

1. Avoid Direct Sunlight

Direct sunlight can cause wood to fade and lose its natural luster. Place your furniture away from windows or use curtains and blinds to minimize exposure to harsh sunlight when possible. If the house is vacant, closing blinds or covering furniture is recommended.

2. Maintain Humidity Levels

Wood is sensitive to changes in humidity. Too much moisture can cause wood to swell and warp, while too little can make it dry out and crack. Maintain indoor humidity levels between 30% and 50%. Use a humidifier during dry months and a dehumidifier in humid conditions to keep the environment stable.

3. Regular Dusting

Dust your ICON Bunk regularly to prevent the buildup of dirt and grime, which can scratch the surface. Use a soft, lint-free cloth or a microfiber duster to gently remove dust. Avoid feather dusters as they can cause micro-scratches.

4. Proper Cleaning

For routine cleaning, use a damp (not wet) cloth to wipe down the furniture. Avoid using harsh chemicals, as they can damage the finish. Instead, use a mild soap solution on all surfaces. Always follow the instructions and test any cleaner on a small, inconspicuous area first.

6. Protect from Spills and Stains

To avoid water rings and stains, always use coasters, placemats. Clean up any spills immediately using a soft, absorbent cloth.

7. Prevent Scratches and Dents

Avoid dragging heavy objects across wooden surfaces. Keep sharp objects away from the furniture to prevent accidental scratches and dents. Many nicks and damages to the bed's surface result from accidental impacts during play. A good tip is to have a designated play area away from the bed to help avoid this scenario.

8. Regular Inspections

Periodically check your ICON Bunk for any signs of damage such as loose joints or cracks. Address these issues promptly to prevent them from worsening. Check ICON fastener connections every 6 months.

WARRANTY INFO

LIMITED LIFETIME

At ICON Bunks, we stand behind the quality of our products. However, we acknowledge that occasional errors and defects may occur during manufacturing. In the rare instance that any ICON Bunks covered by our Limited Lifetime Warranty fails due to material, workmanship, or manufacturing defect, we commit to providing the necessary parts or repair at no extra cost to the original purchaser.

Our Limited Lifetime Warranty assures you that any product you buy from us will be free from material, workmanship, or manufacturing defects throughout its lifetime, subject to the terms and conditions outlined in the warranty.

Under this warranty, ICON Bunks sole liability is limited to either replacing or repairing component parts or items covered by the warranty. Complete replacement of items will be considered only if defects cannot be resolved by replacing individual parts.

This warranty applies exclusively to the original purchaser and only for products used at the original shipping address, excluding rented, commercial, or non-residential usage, as well as items purchased "as-is" or second-hand. It covers normal household usage only.

We do not cover damages resulting from wear and tear, misuse, abuse, alterations, or improper maintenance. Please refer to ICON Bunks maintenance guidelines to ensure proper maintenance. Moving the furniture from its original delivery point voids the warranty. Additionally, damage caused by chemical treatments, exposure to sunlight, household humidity, liquids, or unauthorized alterations are not covered.

Any alterations made without ICON Bunks written authorization nullify the warranty.

Disclaimer: ICON Bunks provides no other express warranty regarding the furniture or its parts. We are not liable for extended warranties offered by vendors or third parties. We shall not be responsible for consequential or incidental damages, and our liability is limited to the purchase price of the product or its replacement. ICON Bunks is not responsible for warranty claims regarding integrated products.